

QA-Fundamentals Exam (March 2017) – Sale All Products

Congratulations On Making It This Far! After long and hard interviews with your employer you have finally got hired. At the Quality Assurance Expert position in their biggest project for an international digital agency customer. An online store! The stakeholders have shaken hands long time ago, but unfortunately as times go by, both sides got lost in translation.

The product owner's specification is poor and unclear, but that's not everything – as there weren't anyone in between the management and the developers, the last ones have implemented the online store very technically rather than user-friendly as well as they may have introduced many bugs (no one really tested it till now), because of the miscommunication and the lack of skilled testing engineer.

The costumer got very angry on the first project demo, thus they have rejected the offer to your employer. The last one decided to get back in game and recruit a very good professional in the quality assurance field in order to find all the misconceptions in the requirements and bugs introduced by the developers.

That's how you've got there. You are given a web application which is an online store, also a rough specification regarding the requirements. Your task is to find the misconceptions in the specification, the broken functionalities, user experience problems, security issues and do some automation for the repetitive work.

As you are the QA Expert in the project and the very first QA in the company, you can pick tools by your choice for test automation, test planning, test execution and bug reporting. But it's very important to document all your work in corresponding issues in the issue tracker you have chosen and to give access to the issues tracker to your employer. In the next six hours you have to be the one to get that project out of the mud.

Project Team

The Development lead is **Kevin Scott**, the lead of Design and Art is **Kevin Lynch** and the Project Manager is **Rob High**. Communicate well with them in the issue tracker (JIRA, Trello, GitHub) and address issues to the relevant department.

Software Requirements

1.0. Introduction

1.1. Purpose

The purpose of this document is to present a detailed description of Online Web Store application (hereinafter called Online Store, Store or simply Project). It will explain some of the key features at very high level.

1.2. Scope

The document will cover the basic functionality on high level regarding the Online Store. The user-management system, the Orders creation and operation and its respective details. The administrative part – what the special user (Administrator) is not in the scope.

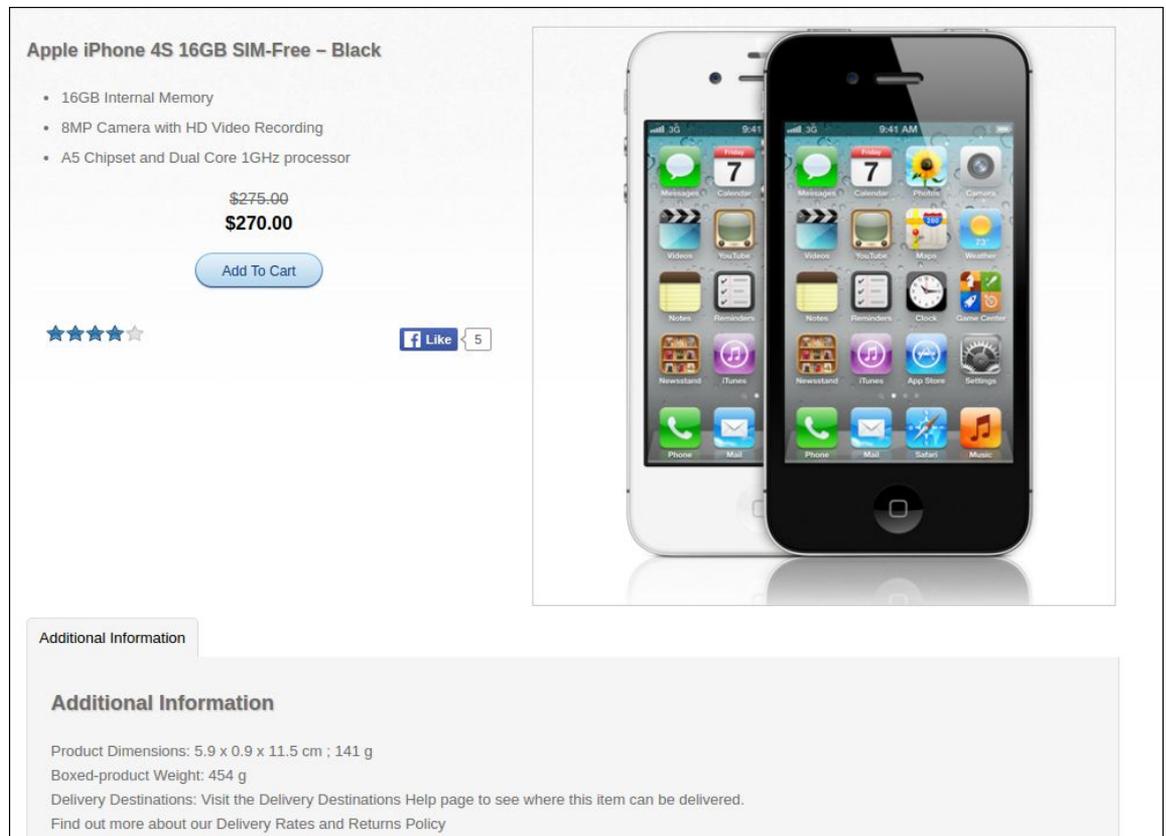
2.0. Overall description

2.1. System environment

The Store has two active actors and one cooperating system. All of them are accessing their parts from the internet. The Unregistered user can access the basic functionality of the project. One can view products, categories and pictures. The Registered user can access some of the basic CRUD operations over the orders. One can create order, edit its own orders, add and remove details from it, rate products as well.

2.2. Vocabulary

- 2.2.1. **Product page** – A product page is the main information block regarding a product. It consists of the Product Name in the middle. Like and Add to cart buttons. Should contain Product price in USD, also if discount is available. And a cover image/s on the very right side. Form for leaving product rating (should be available by adding/removing stars). Additional information about the product can seen below. In order to improve our sells, we should suggest what are products the rest of the users bought in a “People who bought this item also bought” section. Here user will get quick image links to other products.



- 2.2.2. **Simple view** – A simple view is the main short information block regarding a product. It consists of the Product name in the left side. The picture itself at the right. On mouseover should allow zoom and a slider with all available images. A short description under it, no more than 500 characters. Should contain Product price in USD, also if discount is available.

Form for leaving product rating (should be available by adding/removing stars). Like and “Add To Cart” buttons.

The screenshot shows a product listing for 'MacBooks'. At the top right, there are 'Grid' and 'List' view options. The first product is the 'Magic Mouse', with a 'Sale' badge on its image. The description reads: 'Splashing Pixels' WordPress e-commerce themes offer the best e-commerce solution for online stores. Our highly customizable WordPress e-commerce theme design and technology is unlike anything else on the market. We put an amazing amount of care and detail into the design and functionality to ensure that we're creating the best user experience for your customers.' The price is shown as 'IN: \$12,000.00', with a crossed-out '\$200.00' and a current price of '\$150.00'. A 'You save: \$50.00!' message is displayed. Below the price is a blue 'Add To Cart' button, a 5-star rating system with 4 stars filled, and a Facebook 'Like' button with a count of 31. The second product is the 'Apple 13-inch MacBook Pro', with a bullet point stating: 'MacBook Pro is loaded with powerful new features that make a great notebook even greater.'

2.2.3. **Latest products view** – This is a quick view regarding latest added products. Users should see 4 items in random order. In every product's view is placed Product name, image and a link to the relevant Product page.

The screenshot shows a 'Latest products' section with a header bar. Below it are four product cards, each with a product name, an image, and a 'More Details >' link. The products are: 'Magic Mouse' (with a white mouse image), 'Apple 13-inch MacBook Pro' (with a white laptop image), 'Apple iPod touch 32GB 5th...' (with a black iPod touch image), and 'Apple iPhone 4S 32GB SIM...' (with an iPhone 4S image).

2.3. Functional requirement specification

2.3.1. Use Case 1 (Accessing the system)

The system is accessed through the internet from its initial URL. It loads header, navigation bar and a home page

2.3.2. Use Case 2 (Navigation bar)

The navigation bar has navigational hyperlinks to the Home, Product category, Services & Support, All Products. As well as it should have navigation to the Checkout and My Account pages.

2.3.2.1 Navigation bar – Checkout

When the visitor is unregistered, My account hyperlink navigates to the Log in and Register page should be present. When the visitor is registered hyperlink to the Logout page should be present as well. When user is successfully logged out, there should be a redirect to the Checkout page.

2.3.2.2 Navigation bar – user management

When the visitor is unregistered, My account hyperlink navigating to the Log in and Register page should be present. When the visitor is registered hyperlinks to the My account page and to Logout page should be present instead. When user is successfully logged out, there should be a redirect to the Log in and Register page.

2.3.3. Use Case 3 (Home page)

The home page shows the Product blocks in random order in a slider section. Clicking on the Slider's buttons on an album leads to the Next/Previous slide. Latest products section should be available at the bottom.

2.3.4. Use Case 4 (Products Category Page)

Information regarding the sub-categories is shown as links (e.g. iMacs, iPods) in the navigation pane, where user can choose where to go next. Display functionality offers the possibility to show how products are shown, based on the following views:

1. Grid
2. List

The respective information regarding the products is shown on the page in a form of random results. Simple view should display the products. When the filter is applied (sub-category) the page should display the respective products found. If the input data is invalid, a respective error box is shown, indicating that products are "Not Found" and "Apologies, but the page you requested could not be found. Perhaps searching will help." tip.

2.3.5. Use Case 5 (Services & Support)

Information regarding what the company can offer as extra customer case. User should be able to navigate to Service and Support pages, where we provide additional details how we can help.

2.3.6. Use Case 6 (Add product to cart)

In order to add product to cart, one needs to login to the site. By clicking “Add to cart”/”Buy Now” from any product view, the user is informed that the item is added to its cart. Two options are given: either “Go to Checkout” or go back to “Continue Shopping”. Last one redirects to Home page. If the first option is selected, user should get to the Checkout page and prompted to follow 3 steps process in order to finish the order. First stage of the flow is “Your cart” section, where user can check the Product information (by clicking on each product name) again and select Quantity. Total price (product, shipping, tax) is shown here. We allow removal of products here. Clicking on “Continue” button leads to “Info” section, where we request all details needed to process the order. We provide the option to calculate the Shipping price based on county and state. Billing and Shipping addresses may differ. The mandatory fields are:

1. Email address
2. First Name
3. Last Name
4. Address
5. Country
6. State
7. City
8. Postal Code
9. Phone

Review and purchase section displays information about the costs of Total Shipping, Item Cost, Item Cost and Total Price. If everything is validated, the user is taken to the next “Final” section. Here user can finally review and approve the product order.

2.3.7. Use Case 7 (All products)

Clicking on the “All products” hyperlink from the header navigates to the All products page. For any user, we show Simple views of random products. Each Product name is hyperlink, leading to product page.

2.3.8. Use Case 8 (My account)

Clicking on the My Account hyperlink from the header navigates to the My account page. Page lists the available sections:

- Purchase History
- Your Details
- Your Downloads

2.3.8.1 My account – Purchase History

This My account hyperlink navigates to the Purchase History page. Here we show all transactions for the current month. If there are no such transactions - just inform the user with a friendly message.

2.3.8.2 My account – Your Details

This My account hyperlink navigates to the User details page. Here we allow edition and update of the Billing/contact details and Shipping Address.

2.3.8.3 My account – Your Downloads

This My account hyperlink navigates to the Downloads page. Here we show all purchased downloadable products for the current month. If there are no such transactions - just inform the user with a friendly message.

2.3.9. Use Case 9 (Search)

Clicking on Search from in the header allows for product finds by given keywords. If we have such products, we should show a list with the results. If no product is found, we should display error message stating that “Sorry, but nothing matched your search criteria. Please try again with some different keywords.”.

Tasks

1. The store’s developers and designer have been witnessing a discussion of some users regarding the bugs. Now they know you need to find **as many as possible! user-acceptance bugs, functional bugs, design bugs and security bugs all ordered by severity**. Provide reproducing steps for each bug report. Consider using BDD.
2. Write automation scripts in any programming language by your choice, except raw Selenese (thus, Selenium IDE is not a choice) that tests the following functionalities
 - 2.1.1. Rating a product
 - 2.1.2. Regsiter at the site

Constraints:

- Use fresh data (create one when necessary) so tests will always be valid and will not depend on data which could disappear
- Assert as many times as you want in a test method but assert only things related to the scenario e.g. if you expect the test to provide error messages, assert the error message presence.
- Avoid code repetition. Extract in methods the repetitive code. If you have shared configuration of all your methods, extract it in a initialization method (constructor, test initializer, or whatever your test runner supports)
- Each tested component should be one class. Each tested condition should be one method.

- Naming convention for test method. Each test method should follow the pattern **testedConditions_ExpectedResult()** e.g. **(testValidUserNamePassword_expectSuccessLoginAndRedirect())**. Also use appropriate method naming for the language you have chosen (e.g. Java says methods should **be cameCase()**)
- Test should pass if everything works by specification. If there are conditions from the specification that are not met, the test should fail expecting the conditions to be those in the specification, rather than actual ones.

Resources

The project is located at: <http://store.demoqa.com/>

When you access the site, register a user. It will create an account that is NOT shared with the other exam participants.

Reporting

Once you are ready, archive all your local work (without compiled binaries) and upload it as a Homework for the respective exam row in the course instance. Add a file to the archive that is named "IssueTracker.txt" which contains an URL to the respective issue tracker and credentials if needed in order to visit it.

IT IS PROHIBITED TO DO ANY ACTIVITIES TO THE ISSUE TRACKER AFTER THE EXAM IS FINISHED. VIOLATING THE CONSTRAINT WILL RESULT IN ZERO POINTS RECEIVED.

Exam Information

You are allowed to use any resources you have like Internet, software, existing code.

You are not allowed to get help from other people: Skype, ICQ, FB, email, talks, phone calls, etc. are forbidden.

Exam time: **6 hours**.